Rerfrance No.

### **C.D. INTEGRATED SERVICES LTD**

Corporate Member: NSE, BSE, MCX-SX
A-101, PREMIUM HOUSE, OPP. GANDHIGRAM RAILWAY STATION,
NAVRANGPURA, AHMEDABAD – 380009



PHONE NO. (079) - 66008600 TO 8604

Website: <a href="www.cdintegrated.com">www.cdintegrated.com</a>
E-mail: help@cdintegrated.co.in
CIN NO - U51909GJ1999PLC037069

C D INTEGRATED SERVICES LIMITED SEBI SINGLE REGISTRATION NUMBER INZOCO190932

### **CLIENT REGISTRATION FORM**

Client NAME	:		-
Unique Client Code	:NSE	BSE	MCX-SX
Client Phone No. (Off)	:		-
(M)	<u>:</u>		<del>-</del>
(R)	•		_

Note: RESPECTED CLIENT MAY PLEASE NOTE THAT THE COMPANY DOES PROPRIETORY TRADING.

Investor Complaint E-mail: <a href="mailto:cdhelpcenter@gmail.com">cdhelpcenter@gmail.com</a>

#### Annexure – 1 Account Opening Kit Index

Sr. No.	Name of the Document	Brief Significance of the document	Page No	
MA	NDATORY DOCUMENTS AS	PRESCRIBED BY SEBI & EXCHANGES		
1	Account Opening Form	<ul> <li>A. KYC form - Document captures the basic information about the constituent and an instruction/check list.</li> </ul>	5-9	
		B. Document captures the additional information about the constituent relevant to trading account and an instruction / check list.	10-16	
2	Rights and Obligation	Document stating the Rights & Obligations of stock broker/trading member, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/wireless technology based trading).	17-22	
3	Risk Disclosure Document(RDD)			
4	Guidance Note	Document detailing do's and don'ts for trading on exchange, for the education of the investors.		
5	Policies and Procedures  Document describing significant policies and procedures of the stock broker (to be added by the stock broker).			
6	Tarrif Sheet	Document detailing the rate/amount of brokerage and other charges levied on the client for trading on the stock exchange(s) (to be added by the stock broker).	33	
VOLU	NTARY DOCUMENT AS PROVIDED I	BY THE STOCK BROKER		
7	Policy on dormant account	Document describing policy on dormant account of the stock broker	34	
8	Running account authorization	Document giving authorization for running account and frequency of settlement of fund / securities	35	
9	Digital contract note	Document for authorization to issue digital contract note	36	
10	Acknowledgement	Acknowledgement for receipt of copy of the all document	37	

Name of stock broker/trading member/clearing member: C. D. Integrated Services Limited

THE SALE OF

SEBI Registration No. and date:

Exchange	SEBIT Registration No.	Date
NSE-CM	INB231094237	9th May 2000
NSE-F&O	INF231094237	6 <sup>th</sup> June 2001
NSE-CDS	INE231094237	21st November 2010
BSE-CM	INB011094233	13th January 2011
MCX-SX	INE261094234	21st January 2011

Registered office address:

UNIT NO 1A 3RD FLOOR GIFT ONE TOWER GIFT CITY GHANDHINAGER 382355.

P

Ph:079-30088600 Fax: 079-30088609 Website: www.cdintegrated.com

Correspondence office address: A101&102,B-802, Premium House, Nr. Gandhigram Rly Staion,

Navrangpura, Ahmedabad - 380009

Ph:079-30088600 Fax: 079-30088609 Website: www.cdintegrated.com

Compliance officer name, phone no. & email id: Parthiv Navinbhai Mahadevia

079-660088621

compliance@cdintegrated.co.in

CEO name, phone no. & email id:

Parashar N. Patel,

079-660088628

parashar\_patel@hotmail.com

For any grievance/dispute please contact stock broker <u>C. D. Integrated Services Limited</u> at the above address or email id-cdhelpcenter@gmail.com and Phone no. 91-7930088600.

In case not satisfied with the response, please contact the concerned exchange(s):

NSE ignse@nse.co.in and Phone no. 91-2226598190.

BSE is@bseindia.com and Phone no. 91-2222728097.

MCX-SX inverstorcomplaints@mcx-sx.com and Phone no. 91-2267318933.



## Annexure – 2 For Individuals

### KNOW YOUR CLIENT (KYC) APPLICATION FORM

PHOTOGRAPH

Please affix your recent passport size photograph and sign across

Please fill this form in ENGLISH and in BLOCK LETTERS.



맛있다면 아내는 아이를 하고 하셨다.			
Mother's/ Spouse N	ame:		
3. a. Gender:	Male/ Female	b. Marital status:	Single/ Married
c. Date of bir	th:/(	dd/mm/yyyy)	
4. a. Nationality b. Status: Re	sident Individual/ Non Re	sident/ Foreign National	
5. <b>a. PAN:</b>			
b. Unique Ide	entification Number (UID	)/ Aadhaar, if any:	
c. KYC Ackno	owledgement No. (If Alre	eady Registered):	
C Cassify the areas	of Identity submitted:		
B. ADDRESS DETAI	LS		
1. Address for corre	spondence:		
			Country:
2 Contact Detailer	Tol (Off.)	Tel. (Res.)	
2. Contact Details:	Mobile No.:		
	Section 2017 and 2017		
		or correspondence addre	
	anteur europa souveraen suare bewert mustueur		_
	ess		
4. Permanent Addre			nt Annliagnt):
1004/04/02/2011 101/44 VIII	ve or overseas address, r	mandatory for Non-Reside	nt Applicant).
			пі Арріісапі).
(if different from abo		<u> </u>	

C. OTHER DETAILS		
1. Gross Annual Income Details (please specify): Inco ☐ Below Rs 1 Lac ☐ 1-5 Lacs ☐ 5-10 Lacs ☐ 10-	me Range per annum: -25 Lacs	
Net-worth as on (date)(	) (Net worth should not be older than 1 yea	ar)
2. Occupation (please tick any one and give brief deta	ails):	
Private Sector/ Public Sector/ Government Service/Busine Housewife/ Student/ Others	ess/ Professional/ Agriculturist/ Retired/	
3. Please tick, if applicable:		
Politically Exposed Person (PEP)/ Related to a Politically	Exposed Person (PEP)	
4. Any other information:		
DECLARATION		
I hereby declare that the details furnished above are tru belief and I undertake to inform you of any changes to information is found to be false or untrue or misleading or liable for it.	therein, immediately. In case any of the ab	oove
$\otimes$		
Signature of the Applicant	Date: (dd/mm/yy	уу)
FOR OFFICE USE	E ONLY	
(Originals verified) True copies of documents received  (Self-Attested) Self Certified Document copies received		
(Self-Attested) Self Certified Document copies received		
()		
Signature of the Authorised Signatory Date Seal/Stamp of the intermediary		
C D INTEGRATED SERVICE LTD		
MEMBER : NSE: BSE: MCX: SX		
Head office Ahmadabad identity of the applicant is verified in perso	on .	
Name of Employee		
Sign of Employee		
Designation		
Place Date :		

Page 6 of 42

#### KNOW YOUR CLIENT (KYC) APPLICATION FORM

#### For Non-Individuals

Please fill this form in	ENGLISH and in BLOCK	LETTERS.	PHOTOG	RAPH
A. IDENTITY DETAILS	i		Please af	fix your
			recent pa	
1. Name of the Applic	ant:		size phot	ograph
200000000000000000000000000000000000000			and sign	across
			W	
2. Date of incorporation	on://(dd/r	mm/yyyy) & Place of i	ncorporation:	
3. Date of commence	ment of business:/_	/(dd/mm	/уууу)	
4. a. PAN:				
b. Registration	n No. (e.g. CIN):			
5. Status (please tick	any one):			la la
Private Limited Co./Pu Bank/Government Bod (please specify)	blic Ltd. Co./Body Corporate ly/Non-Government Organia	e/Partnership/Trust/Ch zation/Defense Establ	narities/NGO's/FI/ FII/HUF, ishment/BOI/Society/LLP/	/AOP/ Others
B. ADDRESS DE	TAILS			
1. Address for corres	pondence.			
City/town/village:	Pin Code:	State:	Country:	
2. Contact Details:	Tel. (Off.)	Tel. (Res.)	200	
4 (1	Mobile No.:	_ Fax:		
	mail id:			
3. Specify the proof of	of address submitted for o	correspondence add	ress:	
	ss (if different from above):			
	Pin Code:			
5. Specify the proof of	of address submitted for r	egistered address:		

lder than 1 year)	ate)	(dd/mm/yyyy):	(*Net worth should
e time directors		photographs of Promoters/P	artners/Karta/Trustees ar
NAME	PAN	Residential address	Photograph
			PHOTOGRAPH  Please affix your recent passport size photograph and sign across
			PHOTOGRAPH
			Please affix your recent passport size photograph and sign across
			PHOTOGRAPH
			Please affix your recent passport size photograph and sign across
			PHOTOGRAPH
		50	Please affix your recent passport size photograph and sign across
		x .	

NAME		PAN / DIN / UID	
			ž.
	ck, if applicable, for any of your auwhole time directors:	thorized signatories / Promo	oters / Partners / Karta /
Politically E	xposed Person (PEP)/ Related to a P	olitically Exposed Person (PE	P)
6. Any other	er information:		
ii)		E-	
DECLARAT	TION		
and belief a above inform	y declare that the details furnished about the details furnished abound I/we undertake to inform you of an mation is found to be false or untrue of held liable for it.	y changes therein, immediate	ly. In case any of the
$\otimes$			
Name & Sig	nature of the Authorised Signatory		
Date:	(dd/mm/yyyy)		
FOR OFFICE	USE ONLY		
(Originals veri	fied) True copies of documents received		
(Self-Attested)	Self Certified Document copies received		
( Signature of	f the Authorised Signatory		

4. DIN/UID of Promoters/Partners/Karta and whole time directors:

#### INSTRUCTIONS/CHECK LIST FOR FILLING KYC FORM

#### A. IMPORTANT POINTS:

- Self attested copy of PAN card is mandatory for all clients, including Promoters/Partners/Karta/Trustees and whole time directors and persons authorized to deal in securities on behalf of company/firm/others.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- 3. If any proof of identity or address is in a foreign language, then translation into English is required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- If correspondence & permanent address are different, then proofs for both have to be submitted.
- 6. Sole proprietor must make the application in his individual name & capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
- 8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- 10. For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/ military officers, senior executives of state owned corporations, important political party officials, etc.

#### B. Proof of Identity (POI): - List of documents admissible as Proof of Identity:

- 1. Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/ Driving license.
- 2. PAN card with photograph.
- Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

C. Proof of Address (POA): - List of documents admissible as Proof of Address:

(\*Documents having an expiry date should be valid on the date of submission.)

- Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/ Insurance Copy.
- Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill Not more than 3 months old.
- Bank Account Statement/Passbook -- Not more than 3 months old.
- Self-declaration by High Court and Supreme Court judges, giving the new address in respect
  of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinational Foreign Banks/Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/Parliament/Documents issued by any Govt, or Statutory Authority.
- Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
- For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.

#### D. Exemptions/clarifications to PAN

(\*Sufficient documentary evidence in support of such claims to be collected.)

- In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- 2. Investors residing in the state of Sikkim.
- 3. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
- 4. SIP of Mutual Funds upto Rs 50, 000/- p.a.
- 5. In case of institutional clients, namely, FIIs, MFs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

#### E. List of people authorized to attest the documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

## F. In case of Non-Individuals, additional documents to be obtained from non-individuals, over & above the POI & POA, as mentioned below:

Types of entity	Documentary requirements
Corporate	Copy of the balance sheets for the last 2 financial years (to be submitted every year).  Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover
	Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).
	Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.
	Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.
	Copies of the Memorandum and Articles of Association and certificate of incorporation.
	Copy of the Board Resolution for investment in securities market.  Authorised signatories list with specimen signatures.
Partnership firm	Copy of the balance sheets for the last 2 financial years (to be submitted every year).
	Certificate of registration (for registered partnership firms only). Copy of partnership deed.
	Authorised signatories list with specimen signatures. Photograph, POI, POA, PAN of Partners.
Trust	Copy of the balance sheets for the last 2 financial years (to be submitted every
	year). Certificate of registration (for registered trust only).
	Copy of Trust deed. List of trustees certified by managing trustees/CA.
	Photograph, POI, POA, PAN of Trustees.
HUF	PAN of HUF. Deed of declaration of HUF/ List of coparceners.
	Bank pass-book/bank statement in the name of HUF. Photograph, POI, POA, PAN of Karta.
Unincorporated	Proof of Existence/Constitution document.
association or a body of	Resolution of the managing body & Power of Attorney granted to transact business on its behalf.
individuals	Authorized signatories list with specimen signatures.
Banks/Institutional Investors	Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.
	Authorized signatories list with specimen signatures.
Foreign	Copy of SEBI registration certificate.
Institutional Investors (FII)	Authorized signatories list with specimen signatures.
Army/ Government	Self-certification on letterhead. Authorized signatories list with specimen signatures.
Bodies	Comment Design and Comment of the Co
Registered Society	Copy of Registration Certificate under Societies Registration Act. List of Managing Committee members.
·	Committee resolution for persons authorised to act as authorised signatories with specimen signatures.
	True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.

### Annexure – 3 TRADING ACCOUNT RELATED DETAILS

For Individuals & Non-individuals

٨	DANK	ACCOUNT(S)	DETAILS
<b>m</b> .	DWIND	MOCOUNTION	

Bank Name	Branch Address	Bank Account No	Account Type Saving/Current/ Other in case of NRI/NRO/NRE	MICR number	IFSC Code
		=	. 1		

#### B. DEPOSITORY ACCOUNT(S) DETAILS

Depository Participant Name	Depository Name (NSDL / CDSL)	Beneficiary Name	DP ID	Beneficiary ID (BO ID)

#### C. TRADING PREFERENCES

\*Please sign in the relevant boxes where you wish to trade. The segment not chosen should be struck off by the client.

Exchange	Segments	Signature of the Client
NSE of INDIA	Cash Market	$\otimes$
	Future & Option	$\otimes$
	Currency Derivatives	$\otimes$
BSE Limited	Cash Market	$\otimes$
MCX Stock Exchange Ltd	Currency Derivatives	$\otimes$

<sup>#</sup> If, in future, the client wants to trade on any new segment/new exchange, separate authorization/letter should be taken from the client by the stock broker.

#### D. PAST ACTIONS

Details of any action/proceedings initiated/pending/ taken by SEBI/ Stock exchange/any other
authority against the applicant/constituent or its Partners/promoters/whole time
directors/authorized persons in charge of dealing in securities during the last 3
vears:

<ul> <li>E. DEALINGS THROUGH SUB-BROKERS AND OTHER STOCK BROKERS</li> <li>If client is dealing through the sub-broker, provide the following details:</li> </ul>
Sub-broker's Name:
SEBI Registration number:
Registered office address:
Ph: Fax: Website:
<ul> <li>Whether dealing with any other stock broker/sub-broker (if case dealing with multiple stock brokers/sub-brokers, provide details of all)</li> </ul>
Name of stock broker:
Name of Sub-Broker, if any:
Client Code: Exchange:
Details of disputes/dues pending from/to such stock broker/sub- broker:
***************************************
F. ADDITIONAL DETAILS
<ul> <li>Whether you wish to receive physical contract note or Electronic Contract Note (ECN) (please specify)</li> </ul>
Specify your Email id, if applicable:
<ul> <li>Whether you wish to avail of the facility of internet trading/ wireless technology (please specify):</li> </ul>
Number of years of Investment/Trading Experience:
<ul> <li>In case of non-individuals, name, designation, PAN, UID, signature, residential address and photographs of persons authorized to deal in securities on behalf of company/firm/others:</li> </ul>
Any other information:
G. INTRODUCER DETAILS (optional) Name of the Introducer:
(Surname) (Name) (Middle Name)
Status of the Introducer: Sub-broker/Remisier/Authorized Person/Existing Client/Others, please Specify
Address and phone no. of the Introducer:
•••••••

Signature of the Introducer: .....

### H. NOMINATION DETAILS (for individuals only) I/We wish to nominate I/We do not wish to nominate Name of the Nominee: ..... Relationship with the Nominee: ...... PAN of Nominee: ..... Date of Birth of Nominee: ..... Address and phone no. of the Nominee:..... ...... If Nominee is a minor, details of guardian: Name of guardian: ..... Address and phone no. of Guardian: Signature of guardian..... WITNESSES (Only applicable in case the account holder has made nomination) Name -----Name -----Signature -----Signature -----Address -----Address -----DECLARATION 1. I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/we are aware that I/we may be held liable for it. 2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet. 3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's 1. 🛇 Place -----

2.

Signature of Client/ (all) Authorized Signatory (ies)

Date -----

#### FOR OFFICE USE ONLY

UCC Code allotted to the Client:

	Documents verified with Originals	Client Interviewed By	In-Person done by	Verification
Name of the Employee /A.P/Sub Brokers .				
Employee Code				
Designation of the employee				
Date				
Signature				

I / We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents. I/We have also made the client aware of 'Rights and Obligations' document (s), RDD and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the 'Policy and Procedures', tariff sheet and all the non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change in the 'Rights and Obligations' and RDD would be made available on my/our website, if any, for the information of the clients

Signature of the Authorised Signatory	
Date	Seal/Stamp of the stock broker
INST	RUCTIONS/ CHECK LIST

1. Additional documents in case of trading in derivatives segments - illustrative list:

Copy of ITR Acknowledgement	Copy of Annual Accounts  Net worth certificate  Bank account statement for last 6 months		
In case of salary income - Salary Slip, Copy of Form 16			
Copy of demat account holding statement.			
Any other relevant documents substantiating ownership of assets.	Self declaration with relevant supporting documents.		

\*In respect of other clients, documents as per risk management policy of the stock broker need to be provided by the client from time to time.

- Copy of cancelled cheque leaf/ pass book/bank statement specifying name of the constituent, MICR Code or/and IFSC Code of the bank should be submitted.
- 3. Demat master or recent holding statement issued by DP bearing name of the client.
- For individuals:

.......

- a. Stock broker has an option of doing 'in-person' verification through web camera at the branch office of the stock broker/sub-broker's office.
- b. In case of non-resident clients, employees at the stock broker's local office, overseas can do in-person' verification. Further, considering the infeasibility of carrying out 'In-person' verification of the non-resident clients by the stock broker's staff, attestation of KYC documents by Notary Public, Court, Magistrate, Judge, Local Banker, Indian Embassy / Consulate General in the country where the client resides may be permitted.
- 5. For non-individuals:
  - a. Form need to be initialized by all the authorized signatories.
  - Copy of Board Resolution or declaration (on the letterhead) naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.

#### Annexure - 4

### RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS as prescribed by SEBI and Stock Exchanges

- The client shall invest/trade in those securities/contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/ Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
- The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- The sub-broker shall provide necessary assistance and co-operate with the stock broker in all its dealings with the client(s).

#### CLIENT INFORMATION

- The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be nonmandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.

#### MARGINS

11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.

12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

#### TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell of a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

#### BROKERAGE

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

#### LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus

- which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/delivery and related aspects by a client. In case where defaulting client is a corporate entity/partnership/proprietary firm or any other artificial legal entity, then the name(s) of Director(s)/Promoter(s)/Partner(s)/Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

#### DISPUTE RESOLUTION

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stockbroker.

#### TERMINATION OF RELATIONSHIP

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

#### ADDITIONAL RIGHTS AND OBLIGATIONS

30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.

- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete 'Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

#### ELECTRONIC CONTRACT NOTES (ECN)

- 37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.

- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

#### LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Bye-laws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges/SEBI.
- 47. All additional voluntary clauses/document added by the stock broker should not be in contravention with rules/regulations/notices/circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

Client Signature	$\otimes$	
Client Name		
Client Code		

### INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT

(All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable.

Additionally, the clauses mentioned herein shall also be applicable.)

- Stock broker is eligible for providing Internet based trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/SEBI.
- The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
- The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial
  password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker.
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/ unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers/Exchange end for any reason beyond the control of the stock broker/Exchanges.

Client Signature:	⊗	
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### Annexure – 5 RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

#### 1. BASIC RISKS:

#### 1.1 Risk of Higher Volatility:

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

1.2 Risk of Lower Liquidity:

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

1.2.1 Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

#### 1.3 Risk of Wider Spreads:

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

#### 1.4 Risk-reducing orders:

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

- 1.4.1 A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.
- 1.4.2 A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- 1.4.3 A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the predetermined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

#### 1.5 Risk of News Announcements:

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

#### 1.6 Risk of Rumors:

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

#### 1.7 System Risk:

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

- 1.7.1 During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.
- 1.7.2 Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

#### 1.8 System/Network Congestion:

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

### 2. As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

#### 2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

- A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- **B.** If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- **C.** Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- **D.** In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.

E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

#### 2.2 Currency specific risks:

- 1. The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

#### 2.3 Risk of Option holders:

- 1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
- 2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

#### 2.4 Risks of Option Writers:

- 1. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

### 3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/smart order routing or any other technology should be brought to the notice of the client by the stock broker.

#### 4. GENERAL

- 4.1 The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- **4.2** The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

Client Signature	$\otimes$	
Client Name		
Client Code		

# Annexure-6 GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS

#### BEFORE YOU TRADE

- Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock exchanges www.exchange.com and SEBI website www.sebi.gov.in
- 2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- 3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannot be changed without your consent.
- Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock exchanges.
- Obtain a copy of all the documents executed by you from the stock broker free of charge.
- In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing
  it to operate your bank and demat account, please refer to the guidelines issued by
  SEBI/Exchanges in this regard.

#### TRANSACTIONS AND SETTLEMENTS

- The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
  - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.

- b) The actual settlement of funds and securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.
- c) On the date of settlement, the stock broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market transactions, the stock broker may retain entire payin obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges without delay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock exchange.
- 15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

#### IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations of the relevant Stock exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

#### DISPUTES/ COMPLAINTS

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stock exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/subbroker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

Client Signature _	<del></del>
Client Name	Client Code

#### POLICIES AND PROCEDURES OF C. D. INTEGRATED SERVICES LIMITED

This document contains the policies and procedures of C. D. Integrated Services Limited as are presently in force relation to:

- Refusal of orders penny stocks etc.
- B. Setting up client's exposure limits
- C. Brokerage Rates
- D. Imposition of penalty/Delayed Payment Charges:
- E. The Right to sell Client's securities or to close Client's positions without notice to Client
- F. Shortages in obligations arising out of internal netting of trades.
- G. Conditions under which Client may not be allowed to take further position or the Stock Broker may close the existing position of the Client
- H. Temporary Suspension / Closure of a client's Account
- Deregistration of a Client

The policies set out herein may be modified from time to time without prior notice in accordance with the rules, regulations and bye-laws of SEBI or the exchanges or other authorities or at the option of C. D. Integrated Services Limited by way of notice of not less than 15 (Fifteen) days to the Client.

#### Refusal of orders penny stocks etc.

The stock broker may at his discretion refuse to execute any buy or sell on behalf of the client including but not restricted to dealings in penny stocks, illiquid stocks, infrequently traded stocks/ contract etc if the stock Broker is of the view that such execution would adversely affect market integrity or give rise to regulatory / disciplinary actions/ concerns. The penny stock would mean any stock trading at a price less than Rs. 10 or at a price less than the face value or any other stock specified by the Regulatory Body/Stock Exchange as such or which are appearing in the list of illiquid securities issued by the Exchanges every month. In general terms, a is a low-priced, speculative security or a very small company, regardless of market capitalization.

#### B. Setting up client's exposure limits

The Stock Broker may at his discretion permit/allow such exposure limit for trading by Client as he deems fit. Such exposure limit may operate specific to a security or contract and/or on an aggregate basis whether on the buy or the sell side, based on the Stock Broker's assessment of the associated risks having due regard to all relevant factors. Further, the Stock Broker may modify, change or alter such limit or the conditions attached thereto from time to time as may be deemed fit.

#### C. Brokerage Rates

The brokerage rates to be charged for trades executed by the Client shall mutually be decided between the Stock Broker and the Client from time to time however, the same shall not exceed the following: -

- a. For Cash Market Segment/Futures:- 2.5% of the contract price exclusive of statutory levies, however, where the sale/purchase value of a share is Rs.10/- or less, a maximum brokerage of 25 paise per share may be collected.
- b. For Option Contracts:- 2.5% of the premium amount or Rs.100/- whichever is higher.

#### D. Imposition of penalty/Delayed Payment Charges:

The Client shall pay the Stock Broker brokerage, commission, fees, account opening/ maintenance charges, charges for availing research reports, charges for availing special facility for mobile broking / SMS facility or any other charges for the special services/ facilities availed by the Client, inter settlement charges, auction charges, penalties levied by the exchanges for client limit violation, charges for dishonour of cheque(s) given by the client, statutory levies, service tax, and other taxes and trade/transaction expenses including inter alia

depository charges, settlement charges etc. as are applicable from time to time. If the Client fails to make payment of the amount due within the time frame specified by the Bye-laws, Rules and Regulations of the Exchange and/or as per the policy of the Stock Broker, Stock Broker shall be entitled to levy such charges by way of penalty or delayed payment charges not exceeding 18% per annum on amount due as the Stock Broker may deem fit and to directly debit the same to the Client account. The Client authorizes the Stock Broker to set off a part

or whole of the collateral/ ledger balances i.e. By way of appropriation of the relevant amount of cash or by way of sales or transfer of all or some of the securities, without notice, or invoke the pledged shares placed as margin/collateral with the Stock Broker, and /or any credit in any account of the Client in any of the segment of the Stock Exchange, against the outstanding/dues, to the extent of settlement / margin obligation, in the account of the Client for any segment of the Stock Exchanges. The adjustment, so done, shall be by way of a passing necessary journal voucher entries. Further, the Stock Broker agrees to pay penalty charges not exceeding 18% Per annum on amount due to the client if the same is not refunded to the client in time after receipt of pay out request from the Client.

#### E. The Right to sell Client's securities or to close Client's positions without notice to Client

If a client fails to make payment of consideration to the Stock Broker in respect of any one or more securities purchased by him before the pay-in date notified by the Exchange from time to time, the Stock Broker shall be at liberty to sell / liquidate the securities received in pay-out, as per the policy of the Stock Broker, after taking into account any amount lying to the credit of the Client. The loss, if any on account of liquidation shall be to the account of the Client. Without prejudice to the Stock Broker's other rights the Stock broker shall be entitled to liquidate/close out all or any of the Client's positions, without giving notice to the Client, for non-payment of margins or other amounts, outstanding debts, etc. Any and all losses and financial charges on account of such liquidation/ closing-out shall be charged to and borne by the Client.

#### F. Shortages in obligations arising out of internal netting of trades.

If the Client fails to deliver any one or more securities to the pool account of the Stock Broker in respect of the securities sold by him which turns out to be an internal position, before the pay-in date notified by the Exchange from time to time, such undischarged obligation in relation to delivering, any one or more securities shall be purchased on his behalf by the Stock Broker. However, in case for any reason, whatsoever the Stock broker is unable to buy such quantity the outstanding obligation of the Client shall be subject to close out procedures as defined by the Exchange from time to time. The loss, if any, on account of the close out shall be to the account of the Client.

### G. Conditions under which Client may not be allowed to take further position or the Stock Broker may close the existing position of the Client

The Stock Broker may at any time at his discretion disallow the Client from creating further/fresh position in any segment on any exchange or close out any existing position of the Client based on his risk assessment or if so directed by any government / regulatory stock exchange authority.

#### H. Temporary Suspension / Closure of a client's Account

The stock Broker shall if so required in writing by the Client temporarily suspend/ disable trading in the Client's account unless so required for the purpose of closing of transactions referred to in(e \*)and (g \*) above and maintain such suspension/disablement till such time the Client makes a specific request in that regard.

The Stock Broker may at any time, as it considers necessary in its sole discretion and shall be entitled, at his absolute discretion to not to allow the Client to trade, unless such Client provides margins to the extent as may be specified by the Stock Broker considering the risk factor. The Stock Broker shall be entitled to suspend or terminate this agreement without prior notice if:

- 1. The Client has breached this Agreement:
- Upon the death, winding up, bankruptcy, liquidation or legal capacitation of the Client or is designated
  as a defaulter by any credit rating agency or any action or proceedings have been initiated by the
  relevant Regulator/Authority including without limitation SEBI.

- The Client fails to maintain the Bank Account and/or the Securities Account (Or any replacement thereof).
- The Client has misrepresented facts at the time of entering into this Agreement or at the time of giving instructions or otherwise.
- Any proceedings or investigations that involve the Client or his/its properties have been initiated or is ongoing.
- The client fails to fullfill his/its payment obligations under this Agreement or otherwise due to the Stock Broker;
- The Client has violated the Applicable law particularly the securities Law and Bye-laws, Rules and Regulations of the respective Stock Exchanges on which the Client trades,
- If the client migrates to a jurisdiction which prohibits trading in Indian securities or otherwise subjects the Stock Broker or any of its employees to any licensing or registration requirements.

Upon termination of this agreement all other agreements, annexure and writings supplementing this Agreement entered into and between the Parties shall stand terminated.

The Parties to this Agreement shall be entitled to terminate this Agreement or any part thereof without giving any reasons to the other Party, after giving notice in writing of not less than one month to the other Party. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this Agreement shall continue to subsist and vest in / be binding on the respective Parties or his /its respective heirs, executors, administrators, legal representative or successors, as the case may be.

All rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to deregistration of the Client shall continue to subsist and vest in /be binding on the respective parties or his/her/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.

The prevailing policies and Procedures of C. D. Integrated Services Limited in respect of the above said matters shall remain published on its back office website www.cdintegrated.com or such other websites as may be notified to the Client from time to time and the Client agrees that it is Client's responsibility to access, understand and abide by such

I have read and understood the policies and procedures described in this above schedule and agree to be bound by the same policies at all times during the subsistence of this agreement.

Client Signature 💮	
Client Name	
Client Code	_

### C. D. INTEGRATED SERVICES LIMITED TARRIF SHEET

Sr No.	TRIFF PARTICULAR	NSE-CASH	NSE- Future	NSE- Option	NSE- Currency Future	NSE- Currency Option	BSE- CASH	MCX-SX Currency Future	MCX-SX Currency Option
1	Brokerage					Option		Tuture	Орион
2	Turnover Charges – Exchange	As levied by the exchange time to time	As levied by the exchange time to time	As levied by the exchang e time to time	As levied by the exchange time to time	As levied by the exchange time to time			
3	Turnover Charges – SEBI	As levied by the SEBI time to time	As levied by the SEBI time to time	As levied by the SEBI time to time	As levied by the SEBI time to time	As levied by the SEBI time to time	As levied	As levied by the SEBI time to time	As levied by the SEBI time to time
4	Security Transaction Tax	As levied by the exchange time to time	As levied by the exchange time to time	As levied by the exchang e time to time	As levied by the exchange time to time	As levied by the exchange time to time			
5	Stamp Duty	As levied by the Governmen t time to time	As levied by the Governm ent time to time	As levied by the Govern ment time to time	As levied by the Governm ent time to time	As levied by the Governm ent time to time			
6	Auction Penalty	As levied by the exchange time to time	As levied by the exchange time to time	As levied by the exchang e time to time	As levied by the exchange time to time	As levied by the exchange time to time			
7	Investor Protection Fund	As levied by the exchange time to time	As levied by the exchange time to time	As levied by the exchang e time to time	As levied by the exchange time to time	As levied by the exchange time to time			

Client Signature	
Client Name	Client Code

### C. D. INTEGRATED SERVICES LIMITED POLICY ON DORMANT ACCOUNT

The policy defines the treatment of Dormant/inactive accounts of the clients maintained with the company.

#### Definition of Dormant/Inactive accounts

In case of trading account the term dormant / inactive accounts refers to such account wherein transactions have been not carried out since last 6(six) calendar months.

In case of Demat account the term dormant / inactive accounts refers to such account where debit transactions have not taken place for a continuous since last 6(six) calendar months.

#### Transaction in Dormant / Inactive Trading Accounts

The dormant accounts identified based on the above criteria shall be flagged as such in C. D. Integrated Services Limited reserves the right to freeze / deactivate such accounts and shall not permit to carry out any fresh transaction in such account. The clients account would be reactivated only after undertaking proper due diligence process and fulfillment of such conditions as may be deemed fit, in the cases where the account has been freezed / deactivated.

The clients request through letter / registered email ID / recorded telephone lines may be impressed upon to reactivate the account or carry out any fresh transactions in dormant / inactive account.

#### **Debit transaction in Dormant Demat Accounts**

The Demat accounts wherein no debit transaction had taken place for a continuous period of 6(Six) months shall be flagged as Dormant / Inactive accounts. Additional Due Diligence would be observed over and above the normal verification procedure while processing any debit transactions in such accounts. The transactions shall also be verified with the BO in case of high value debits and the details of the process, date, time etc., of the verification on the instruction slip shall be recorded under the signature of a senior official.

The above stated policy may vary depending on various rules, regulations, and bye laws as may be prescribed by SEBI, exchanges or any other authority or as per internal policy of C. D. Integrated Services Limited from time to time. This policy for dormant accounts is over and above the transaction monitoring in dormant account as per Anti-Money Laundering Policy of the Company.

Client Signature 🚫	 _
Client Name	
Client Code	

#### VOLUNTARY

(The Client may, if he deems fit, execute this authorization)
(Reference para. 12 of SEBI Circular No. MIRSD/SE/CIR-19/2009 dated December 03, 2009)

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To:

C. D. Integrated Services Limited A 101 & 1025, B-802 Premium House Nr. Gandhigram Railway Station Ahmedabad - 380009

Dear Sirs,

Sub: Authorization to maintain running accounts - Trading account number \_\_\_\_\_ with you

I/We hereby authorize you to effect release of funds and securities due to me/us in the captioned account and arising out of the transactions executed by me/us through you on a running account basis instead of on a settlement- to- settlement basis. No amount by way of interest or otherwise shall be payable by you to me/us in respect of funds or securities so held by you on a running account basis. The funds and/or securities, held by you on a running account basis and releasable to me/us, shall be released to me/us as and when I/we require you to do so in writing. However, my preference for compulsory periodic settlement of funds/securities is as follows:

O Monthly O Quarterly

This authorization is valid till the same is not withdrawn by me/us in writing. I/We, however, reserve my/our right to revoke this authorization at any time in writing.

Yours faithfully,



Name and Signature of the Client (To be signed only by the Client and not by any other person on his behalf)

## Authorization to issue the contract note and trade confirmations by E-mail (Voluntary)

Date:	
C. D. Integrated Services Limited	
A 101, 102 & B 802,	
Premium House,	
Nr. Gandhigram Railway Station Ahmedabad - 380009	
Allifedabad - 300009	
Dear Sirs,	
I/We hereby authorize you to issue the contract no	ote/trade confirmations of the trades executed by
me/us, bills and account statements thereof, r	notices, circulars, amendments and such other
correspondence or documents in electronic form du	기업
specified in the Information Technology Act 2000 a	nd the rules made thereunder, to any of my below
mentioned email ids:	
E-mail ld 1:@	
E-mail Id 2:@  *tick the appropriate email id to select the default o	
tick the appropriate email to to select the default of	ption.
I/We further hereby agree that the member shall	fulfill the legal obligation, if the above documents
are sent electronically to any one of the abovement	
not be responsible for non receipt of documents s	- Marie
address /correspondence address as mentioned bel	
my/our email/inbox running out of capacity, ma	들었다. 한 이 경영 보고 1일 1일 보고 하는데 이 아이를 잃는데 하는데 하는데 보고 하는데 하는데 하는데 하는데 하는데 하는데 보고 하는데
internet connection etc. I/ We also agree that the	ne member shall not take cognizance of out-of-
office/out-of-station auto replies and I/ We shall b	
I/we agree to intimate any change in the e-mail-id to	you immediately in writing.
Yours faithfully,	
3	
8)	
Name and Signature of the Client	

### C D INTEGRATED SERVICES LIMITED (MEMBER :NSE-BSE-MCX-SX) A101-PREMIUM HOUSE,OPP GANDHIGRAM RLY. STATION,ASHRAM ROAD,AHMEDABAD 380007

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To, C.D.Integrated Services Ltd A-101/102, Premium House Opp Gandhi gram Railway Station Ashram Road Ahmedabad – 380 009

Date: -Sr No:-

Trading Code: -

Sub: - Declaration to use common mobile number and email id in family accounts

IN303044	Client ID	Date
of account older		
e Number		
ID		
with A/c der		
eclare that the afordependent childr	resaid mobile n	umber or E-mail ID belongs to □ Me or □ My family lent parents).
of account holde	er	
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### C D INTEGRATED SERVICES LIMITED (MEMBER : NSE-BSE-MCX-SX) A101-PREMIUM HOUSE,OPP GANDHIGRAM RLY. STATION,ASHRAM ROAD,AHMEDABAD 380007

		Request for Aadha	ar updation	Sr. No
1.	INVESTOR	/CUSTOMER'S UNIQUE CLIENT CODE :	Pan N	0:
2.	INVESTOR	/CUSTOMER'S NAME:		
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Aadh or an etc. v Mutu associ uploa produ	aar num y other i vith any al Fund iates iding/up act/serv	ber and related details obtained nstitution that may be formed in third party entities like Excha s, Insurer's or any other institution group company etc. odating/modifying the Aadhar	from KRA, CERS future, or any or nges, Depositors tion that may b where the no. in case of ar rough <u>C.D INTE</u>	ED SERVICES LTD to share my SAI as part of fetching process etc. of its associates or group company ies, KRA, CERSAI, AMC's, PMS, we formed in future, or any of its are is a requirement of my investment or purchase of any investment or purchase of any investment or purchase of any investment so ever.
Date				
			-	
		_	Signature of the	e Applicant