

## Annexure A

### Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Rikesh Shah	F304, Saransh arth, opp. Silver floura apartment, b/h G.B. Shah Collate, Vasana -380007	079-35026102	<a href="mailto:trading@cdintegrated.co.in">trading@cdintegrated.co.in</a>	9 AM to 6 PM
Head of Customer care	Jayvant Bariya	A1-54, Goyal Intercity, Nr. Sal Hospital, Driev in road, Thaltej, Ahmedabad - 380052	079-35026119	<a href="mailto:jayvant@cdintegrated.co.in">jayvant@cdintegrated.co.in</a>	9 AM to 6 PM
Compliance Officer	Sachin Dave	C206, Shanti Niketan Apartment, B/h Shyam Sikhar Apartment, Talnaka, Bapunagar - 380024	079-35026111	<a href="mailto:compliance@cdintegrated.co.in">compliance@cdintegrated.co.in</a>	9 AM to 6 PM
CEO	Parashar Patel	10 Parivar Society, Nr. Satyagrah Chhavani, Satellite, Ahmedabad - 380015	079-35026090	<a href="mailto:parashar_patel@hotmail.com">parashar_patel@hotmail.com</a>	9 AM to 6 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI <https://scores.gov.in/scores/Welcome.html> or,  
At NSE <https://www.nseindia.com/invest/file-a-complaint-online> or,  
At BSE <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> or,  
At NSDL <https://nsdl.co.in/nsdlnews/investors.php> or,  
At NCDEX <https://www.ncdex.com/grievances> or,  
At MCX <https://www.mcxindia.com/Investor-Services/grievances>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.